# The 2<sup>nd</sup> Generation Web -Opportunities and Problems

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The Semantic Web

is an extension of the current one,

in which information is given well-defined *meaning*, better enabling computers and people to work in cooperation.

T. Berners-Lee, J. Hendler, O. Lassila

# The Problem with the 1st Generation Web

#### Only syntax

- Work is based on strings,
- not concepts
- Only context free structure
  - No context dependencies

# Use Cases of the Web (1): Document Processing

- Car manufacturers and their suppliers need to exchange specifications of cars
- They also must pay taxes
- They need different software
- XML is not powerful enough for a uniform document processing architecture





# Use Cases of the Web (2): Search

- "Find the home page of Uwe Assmann"
- "Find the home page of this computer scientist, Uwe - I forgot the surname who is working in Linköping"



# Use Cases of the Web (3): Web Services

- "Bring a doctor here as fast as possible who knows about fever, diabetes, and heart insufficiency"
- Electronic Yellow Pages
  - Discovery of services
  - Execution of services
  - Composition
- CORBA has the same idea (Trader) but:
  - The CORBA trader works with keyword search
  - No preconditions, postconditions for services
  - Only simple services, no composition
- ... it failed...

# Berners-Lee's Vision with the Semantic Web

- Make web content machine understandable
  - To provide more automation and more service
- Base the web on semantics



# Problem: What Does Semantics Mean Here?

- An *interpretation function* from a syntactic to a semantic domain
  - Informally: an explanation what the syntax means
- Here: a function from XML syntax to an ontology
  - An explicit and shared specification of a conceptualization
  - A standardized taxonomy with constraints
- Contains:
  - Terms, partially ordered in a multiple inheritance hierarchy
  - Context constraints between the terms, specified with inference rules

### **What Does Semantics Mean Here?**

#### However,...

- Often, syntactic domain and semantic domain are mixed
- Then, the semantic language degenerates to a constraint language with inheritance
  - I.e., markup is done in a modelling language similar to UML/OCL
  - But executed in a XML processor
  - And standardized
- And the "Semantic Web" degenerates to markups in a standardized modelling language

# 3 Basic Steps Forward in the Semantic Web

- Standardization of document processing architecture
- Standardization of vocabularies for the Web (ontologies)
- Standardization of context constraints languages
- The following shows their influence on the use cases

# **Standardized Document Processing Architecture**

# **Standardized Document Processing Architecture**





#### ... Look Similar to **Tax Declarations** Tax **Authorities** ..... "If you did not earn more **Tax Ontology Tax Schema** interest than 3000SEK, you 2002 2002 need not fill in the appendix" **Tax Form Editor** Ontology XML Checker Parser

# This is a Huge Market



### **Technical Problem**

- I want to process some documents, but it takes too long
  - Evaluation of large ontologies and large documents hard
  - Advanced compiler and generator techniques required

### **Stakeholder Problem**

#### I want to share things with my friends in private

- Intranet vs Extranet is too simple
- No definition of "groups" on the web possible so far

#### ...but society must be secure

- September 11 problem: crimes must be prevented
- P2P networks cannot be controlled at the moment

# **Standardized Vocabularies**

# Better Search with Standardized Vocabularies



### **Better Search on the Web**

- Queries can utilize standardized ontologies
  - domain-independent ontologies such as Dublin Core (http://www.dublincore.org)
  - domain-specific ontologies
- the vocabularies
  - "Find the home page of Uwe Assmann"
- and their relations
  - "Find the home page of this computer scientist, Uwe
    I forgot the surname who is working in Linköping"
- www.dmoz.org, the free Yahoo-like portal, builds on RDF metadata already
- Search engines from European projects (OntoKnowledge, IBROW)

## **Stakeholder Problem**

#### I want to communicate more efficiently

- I'd like to mark up my email
  - so that it can be classified better

#### but I'm too lazy to mark up...

- Mark up will slow down my writing
- Solution: Markup mining of documents
  - Specialized knowledge mining
  - Then interactive improvement

### **Stakeholder Problem**

- Vendor X uses a slightly different ontology than vendor Y
  - The "Tower of Babel" problem does not vanish
  - Use public standard ontologies such as Dublin Core
  - Mapping and equivalences required to map synonyms in different ontologies onto each other
  - Advanced translation techniques required

# **Standardized Context Constraint Languages**

## **Match-Making Web Services**



# Match-Making Services by Evaluating Constraints



### **Match-Making Services**



### **Stakeholder Problem**

#### I want to be found, but not to be compared...

- Shopping Agents are the enemies of every business
- They allow for comparison of prices
- Companies invent dirty tricks not to be comparable
  - Format of outputs in irregular forms
- No solution...

### **Stakeholder Problem**

- I want to control who knows about me (information self-determination)
  - Abuse of information must be prevented (totalitarian governments, economic competitors)
  - The web is one-way: no notification if somebody observed you

# Outlook

The most profound technologies are those that disappear.

They weave themselves into the fabric of everyday life until they are indistinguishable from it.

**M. Weiser** 

# Will the Semantic Web Be a Profound Technology?

- The "Semantic Web" extends the "running horse" XML
- and promises better end-user services by
  - Standardized document processing architecture
  - Standard vocabularies
  - Standard context constraint languages
- However:
  - The stakeholder, technical and security problems should not be underestimated
  - It will take a long time to make the technology "invisible"

#### Resources

- www.daml.org The DAML+OIL committee
- www.w3c.org/2001/sw The Semantic Web activity of the W3C
- www.semanticweb.org A nice portal
- www.ontology.org A website for ontologies
- www.dublincore.org The Dublin Core Ontology
- www.ontoweb.org The OntoWeb European Network
- www.easycomp.org (UKA and LIU's project on component composition for the Web)
- www.ibrow.org IBROW Project
- www.ontoknowledge.org (OIL), www.ontobroker.org, www.wonderweb.org
- www.ida.liu.se/sweb The Swedish Semantic Web Initiative (SWEB)

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- D. Fensel: Ontologies a Silver Bullet for Electronic Commerce. Springer, 2000
- S. A. McIlraith et. al. Semantic Web Services. IEEE Intelligent Systems, March 2001
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# **The End**

# Several Markup Languages can be Referenced



### **Web Services and Standardization**

#### Requirement:

- Uniform document processing architecture
- Vocabularies for Yellow Pages are standardized
  - domain-independent and domain-specific Vocabularies
- Constraint languages are standardized
  Goes beyond CORBA services

# Standardized Context Constraint Languages for Web Services

#### Markup of

- User and group preferences
- Web services (advertisements)
  - Prerequisites, consequences
- Broker processes, partial compositions of web services
- Evaluation combines all markups
- And infers which services are executed when
- Example: DAML-S, a set of ontologies for Web Services
  - www.daml.org/services

### **Stakeholder Problem**

#### I want web services, but do not want to be traced...

- I want anonymous money
- I don't want to be traced to my location
- I want anonymous web services

## **One of the Languages: DAML&OIL**

#### Language Features

- Class hierarchy for terms
- Inheritance on relations
- Simple inference with subproperties and operators Conjunction, Disjunction, Difference
- Cardinality constraints on domains and ranges of relations (similar to UML)
- Disjointness specifications for classes and relations
- Transitive relations
- Based on decidable description logic
- DAML&OIL can be evaluated by checker tools